# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>BOARD WELCOME</td>
<td>3</td>
</tr>
<tr>
<td>CONFERENCE BASICS</td>
<td>4</td>
</tr>
<tr>
<td>CAMPUS MAP</td>
<td>5</td>
</tr>
<tr>
<td>CHAIR WELCOME</td>
<td>6</td>
</tr>
<tr>
<td>PROGRAM WELCOME</td>
<td>7</td>
</tr>
<tr>
<td>CONFERENCE COMMITTEE</td>
<td>8</td>
</tr>
<tr>
<td>AGENDA AT A GLANCE</td>
<td>9</td>
</tr>
<tr>
<td>KEYNOTE SPEAKER 001</td>
<td>11</td>
</tr>
<tr>
<td>ENTERTAINMENT</td>
<td>12</td>
</tr>
<tr>
<td>KEYNOTE SPEAKER 002</td>
<td>13</td>
</tr>
<tr>
<td>BOARD OF DIRECTORS</td>
<td>15</td>
</tr>
<tr>
<td>CONCURRENT SESSION 1</td>
<td>16</td>
</tr>
<tr>
<td>CONCURRENT SESSION 2</td>
<td>18</td>
</tr>
<tr>
<td>CONCURRENT SESSION 3</td>
<td>24</td>
</tr>
<tr>
<td>CONCURRENT SESSION 4</td>
<td>28</td>
</tr>
<tr>
<td>CONCURRENT SESSION 5</td>
<td>32</td>
</tr>
<tr>
<td>CONCURRENT SESSION 6</td>
<td>38</td>
</tr>
<tr>
<td>AWARD WINNERS</td>
<td>42</td>
</tr>
<tr>
<td>SPONSOR THANK YOU</td>
<td>47</td>
</tr>
</tbody>
</table>

**MOBILE APP**

1. Your one-stop-shop for the conference program, events, networking and more. Download the CrowdCompass AttendeeHub app from the Google Play or Apple iTunes Store.
2. Once you download the app, open the app and search for “NSWM”
3. Open and get started!

**FOLLOW US ON TWITTER**

#NSWM30
Let us put you on the MAP

Build your career in management and administration

Pursue a concentration in Management and Policy (MAP) through the MSW degree at the Rutgers School of Social Work. Our graduates hold executive leadership positions in management, policy, and planning in public and nonprofit human services organizations. The Rutgers School of Social Work MSW also offers a clinical concentration in formats including online, weekend, full and part-time, and traditional on-campus coursework. Degree programs include the BASW, DSW, PhD, and dual degrees.

Get started today and forge a new path. Visit us online: socialwork.rutgers.edu/academics/master-social-work-msw/msw-concentrations/management-and-policy-concentration

Warm regards,
John Tropman, MSW, PhD
Interim President, NSWM Board of Directors

Our conference brings together students, emerging leaders, managers, executives, researchers, practitioners, and professors who all have an interest in leadership and management in public, private, and nonprofit sectors. We hope you will take this opportunity to network with each other and form long lasting relationships that continue beyond these few days. Have an engaging, informative, and enlightening time at our conference! We look forward to seeing how you take what you learn to accelerate impact in your community.

We look forward to staying in touch with you throughout the year.

Lakeya Cherry, DSW-C, MSSW
CEO, The Network for Social Work Management

Dear Colleagues,

We are excited to welcome you to our 30th Annual Conference of The Network for Social Work Management (NSWM). This year we return to Chicago, IL, a beautiful city where we have a strong history and fond memories as an organization. We are grateful to our hosts and Conference Chairs, Dr. Goutham Menon, Dean of Loyola University Chicago School of Social Work and Seth Green, Founding Director of the Baumhart Center for welcoming us to the Lake Shore Campus.

The Network has grown significantly over the past ten years, so our conference theme, Accelerating Impact: Harnessing the Power of Human, Social, and Financial Innovation could not be more relevant as we aim to address the world’s grand challenges. While much has been achieved in our sector, we believe that it is imperative that we all look towards the future with an open mind that is open to evaluating and adjusting processes to ensure maximum impact. This year, our esteemed Program Committee has assembled a fantastic program of cutting-edge ideas about leadership and management and how best to utilize human, social, and financial innovation to accelerate impact. Thank you to Dr. Michael Dentato and Dr. Maria Wathen for your leadership as this year’s Program Chairs.

Thank you to our Network Administrative Coordinator, Idalia Gaitan, who works diligently behind the scenes to help ensure everyone has a great conference experience. This year, we are excited by the range of academics and practitioners from throughout the country and a few from abroad who are joining us this year as we celebrate our 30th anniversary conference. We have stellar keynote speakers, including leaders in the Chicago community and exemplars who are leaders in the Chicago community and exemplify impact and innovation. In addition, we are excited to honor the achievements of some of the exemplars among us and celebrate many of our accomplishments as an organization.

Warm regards,
John Tropman, MSW, PhD
Interim President, NSWM Board of Directors
**CONFERENCE BASICS**

Drop by the information table to learn about events, help getting around town or becoming a member of the Network.

**CEU’S**

**DAY 1**
**MAY 30**
4 hours of continuing education

**DAY 2**
**MAY 31**
4 hours of continuing education

**REGISTRATION**
**MAY 30** 8:00 AM - 3:30 PM
**MAY 31** 8:00 AM - 10:30 AM
**MUNDELEIN CENTER, MAIN HALLWAY OUTSIDE OF AUDITORIUM**

**MEET THE EXHIBITORS**
**MAY 30** 8:00 AM - 5:00 PM
**MAY 31** 8:00 AM - 1:00 PM
**MUNDELEIN CENTER, PALM COURT, 4TH FLOOR ATRIUM AUDITORIUM**

**NETWORKING BREAKFAST**
**MAY 30** 7:00 AM - 8:30 AM
**MAY 31** 8:00 AM - 8:30 AM
**MUNDELEIN CENTER, EAST PATIO AND COURTYARD**

8 HOURS IN TOTAL
There is a charge of $35 per day or $70 for two days

Your conference registration includes a **FREE** subscription to The Human Services Organizations: Leadership, Management and Governance Journal.

**WIFI CODE**: Event name: Network for Social Work Management Conference Wifi login: nswm Password: luc23810 Guests are each allowed to register one device on the wireless network using the credentials. Registration instructions are available as a PDF at luc.edu/guestwifi
Dear Colleagues,

We are overjoyed to welcome you to Loyola University Chicago for the 30th annual Network for Social Work Management Conference.

Our conference comes at a timely moment. Social work management is in the midst of change, as government funding declines and new forms of social service emerge. Over the next three days, we will explore how to harness the power of human, social, and financial innovation to accelerate impact in this dynamic environment.

We are enormously grateful to the team that has put this conference together, especially Lakeya Cherry, CEO of the Network for Social Work Management, and Program Chairs Michael Dentato and Maria Wathen. This extraordinary team has organized an insightful, innovative, and inspiring collection of thought leaders and practitioners.

We hope you will enjoy your time in Chicago and at Loyola. Our City has a vibrant, robust, and dynamic social sector community that embraces the power of social work and Loyola is grateful to be a core partner in the City’s efforts. We also have unparalleled recreational and tourist opportunities that we hope you’ll enjoy while you’re here.

We are delighted you’ve decided to join us and we are excited for the learning journey ahead.

Sincerely,

Goutham Menon, Dean & Professor, Loyola University Chicago School of Social Work

Seth Green, Founding Director, Loyola University Chicago Baumhart Center

---

Welcome to Chicago for The Network for Social Work Management’s 30th Annual Management Conference: ACCELERATING IMPACT: HARNESSING THE POWER OF HUMAN, SOCIAL, AND FINANCIAL INNOVATION! As Co-Chairs of the Program Committee, it has been a true honor to work with a committed group of colleagues from the NSWM staff and board, academics, community-based professionals and students throughout the planning process for this year’s conference. We hope you find the conference to be filled with unique opportunities for learning, sharing and networking in which you expand your personal and professional knowledge base of social work leadership and macro practice skills.

We are proud to announce that this year the Network received a near-record of 141 proposals for diverse sessions, workshops, panels and posters alike. We extend our gratitude to our Program Committee responsible for abstract review. This team of twelve reviewers was comprised of colleagues from across the country and included faculty, administrators, practitioners, and doctoral students. Their support and guidance truly helped us to build this wonderful conference program. Their names and titles are listed in the program.

Based on feedback from attendees of previous conferences, we developed a format and structure that includes ample time for attending sessions, networking, and taking breaks. The printed program includes the conference schedule, titles of presentations and posters, and names of presenters. Complete descriptions of all presentations as well as additional conference information may be found at www.nswm.conference.program.2019.com and on the conference app.

We are excited to welcome this year’s plenary speakers: Helene D. Gayle, President and CEO of Chicago Community Trust and Dorri C. McWhorter, Chief Executive Officer of YWCA Metropolitan Chicago. We are certain that these two dynamic leaders from Chicago will provide energetic perspectives from the field, both globally and locally, and we look forward to their keynote addresses on Thursday and Friday.

We would like to acknowledge our Conference Co-Chairs from Loyola University Chicago: Dr. Goutham Menon, Dean of the School of Social Work and Seth Green, JD, Director of the Baumhart Center for Social Enterprise and Responsibility, housed in the School of Business. Their collaboration in developing this year’s conference was invaluable, as was their raising of financial support. Similarly we would like to acknowledge our colleagues at ACOSA, as well as the leadership of NSWM: Lakeya Cherry, CEO, and Idalia Gaitán, Administrative Coordinator, for their never-ending oversight, support and guidance.

Finally, we extend thanks to our sponsors, whose generous support is what allows this conference to happen each year. All sponsors are also listed in the conference program. Please be sure to thank them for their financial support of our thirtieth annual management conference if you see them in passing.

We hope you enjoy our “City of Big Shoulders” and take time over the weekend to visit our world class museums and historic sites, take the architectural tour on the Chicago River, or a trolley tour of diverse neighborhoods, and grab a Chicago dog and deep-dish pizza, too. May this year’s conference be a most memorable learning and networking community experience for all of you! Thanks for your participation in and support of NSWM!
Thank you to our volunteers

We would like to give a special thanks to each volunteer who contributed their time to make this conference a great success.

Thank you to our friends at ACOSA for your support and partnership.
Helene D. Gayle, President and CEO of The Chicago Community Trust

Helene D. Gayle is President and CEO of The Chicago Community Trust, one of the nation’s leading community foundations. The Trust works with donors, nonprofits, community leaders and residents to lead and inspire philanthropic efforts that improve the quality of life in the Chicago region.

Previously, Dr. Gayle was CEO of McKinsey Social Initiative (now McKinsey.org), a nonprofit that builds partnerships for social impact. For almost a decade, she was President and CEO of CARE, a leading international humanitarian organization. An expert on global development, humanitarian and health issues, Dr. Gayle spent 20 years with the Centers for Disease Control, working primarily on HIV/AIDS. She also worked at the Bill & Melinda Gates Foundation, directing programs on HIV/AIDS and other global health issues.

Dr. Gayle serves on public company and nonprofit boards including The Coca-Cola Company, Colgate-Palmolive Company, the Rockefeller Foundation, Brookings Institution, the Center for Strategic and International Studies, New America and the ONE Campaign. She is a member of the Council on Foreign Relations, the American Public Health Association, the National Academy of Medicine, the National Medical Association and the American Academy of Pediatrics.

Named one of Forbes’ “100 Most Powerful Women,” and one of NonProfit Times’ “Power and Influence Top 50,” she has authored numerous articles on global and domestic public health issues, poverty alleviation, gender equality and social justice.

Dr. Gayle was born and raised in Buffalo, NY. She earned a B.A. in psychology at Barnard College, an M.D. at the University of Pennsylvania and an M.P.H. at Johns Hopkins University. She has received 15 honorary degrees and holds faculty appointments at the University of Washington and Emory University.
OPENING PERFORMANCE
THURSDAY MAY 30, 2019
GRAFFITI RHYTHMS DANCE GROUP

Established in 2010, Graffiti Rhythms offers group/private Dance & Fitness classes for all ages throughout Chicago (and close Suburban) areas. Are you in search of professional choreography for your Quinceanera, Sweet 16 or Wedding? Give us a call! We also offer live performances for private or public events. Growing up as an athlete and dancer, GR Innovator, Ms. Cari Bermudez always lived a very active lifestyle. She founded Graffiti Rhythms with the basis that both Dance & Fitness should be attainable for everyone. Graffiti Rhythms combines urban and street-style dancing with traditional Dance and Fitness foundations to make all classes fun! You will feel as though you are living within the music and creating art with your body when you try the amazing styles we have to offer! When you enjoy what you are doing, Fitness is easy and Dance becomes a lifestyle. Break down the walls that you think may be holding you back and enter a world of self-expression, strength and passion with Graffiti Rhythms Dance & Fitness classes!

https://www.graffitirhythmsdance.com/

CLOSING PERFORMANCE
FRIDAY MAY 31, 2019
CUBAN CESPEDES Y SU MAMBO FINO

Yendrys Cespedes, is a musician, producer, pianist, composer, sound engineer and CEO of YCC Productions, a Latin music academy and recording studio in Chicago, Illinois. Cespedes is also the Director of the theatrical performance Habana Madrid, showing this summer in Chicago.

RECEPTION ENTERTAINMENT
THURSDAY MAY 30, 2019
THE O’MY’S

Comprised of two gifted musicians, The O’My’s channel their experiences and perspective into gritty, polished music that grabs listeners with its sound, and holds them with its content. Nick Hennessey and Maceo Vidal-Haymes, two Chicago natives, man the keys and guitar respectively.

KEYNOTE SPEAKER
002

Dorri C. McWhorter, CPA
Chief Executive Officer
YWCA Metropolitan Chicago

Dorri McWhorter became the CEO of the YWCA Metropolitan Chicago in March 2013. She has embarked upon a journey to transform the 148 year old social service agency to a 21st century social enterprise. Dorri is moving the agency into the digital age by re-launching the TechGYRLS program, which focuses on developing STEM awareness for girls ages 9 through 14 and introducing 3D: Developing Digital Diversity, which provides web and mobile application development training to adult women. Dorri has also led the YWCA’s expansion of digital services with the launch of YShop.org (e-commerce platform), womenshealthexchange.org (health insurance and information) and the MPWR mobile app (community engagement).

Dorri was included in the Chicago Tribune’s Blue Sky Innovation’s inaugural list of “The Blue Network”, comprised of the top 100 innovators in Chicago. She was also recognized by Good City Chicago, receiving its Innovative Leader Award. Dorri led the process for the YWCA to develop an exchange traded fund (ETF) for women’s empowerment (SWOMN) in partnership with Impact Shares, the first 501(c)(3) nonprofit exchange-traded fund (ETF) platform.

A proven leader in the corporate and social change sectors, Dorri prides herself on being a socially-conscious business leader throughout her career. McWhorter is an active member of Chicago’s civic, business and philanthropic communities. Most recently, she was a partner at Crowe Horwath LLP, one of the largest accounting firms in the U.S.

She has also held senior positions with Snap-on Incorporated and Booz Allen Hamilton. Dorri is also active in the accounting profession having served as a member of the Board of Directors of the American Institute of Certified Public Accountants (AICPA) and a Board of Directors for the Illinois CPA Society. McWhorter also serves on the Board of Directors for several organizations, including The Metropolitan Club, Chicago Finance Exchange, and Chicago Child Care Society. McWhorter is also a member of the Executive Council of Ms. Tech advancing women businesses in technology and a board member of the Chicago Center for Arts and Technology. As an engaged community leader, McWhorter served as a member of Mayor Emanuel’s second term transition team. She is also a board member for the State of Illinois Charitable Trust. McWhorter received a bachelor of business administration degree from the University of Wisconsin-Madison and a master of business administration degree from Northwestern University’s Kellogg School of Management.

Dorri McWhorter became the CEO of the YWCA Metropolitan Chicago in March 2013. She has embarked upon a journey to transform the 148 year old social service agency to a 21st century social enterprise. Dorri is moving the agency into the digital age by re-launching the TechGYRLS program, which focuses on developing STEM awareness for girls ages 9 through 14 and introducing 3D: Developing Digital Diversity, which provides web and mobile application development training to adult women. Dorri has also led the YWCA’s expansion of digital services with the launch of YShop.org (e-commerce platform), womenshealthexchange.org (health insurance and information) and the MPWR mobile app (community engagement).

Dorri was included in the Chicago Tribune’s Blue Sky Innovation’s inaugural list of “The Blue Network”, comprised of the top 100 innovators in Chicago. She was also recognized by Good City Chicago, receiving its Innovative Leader Award. Dorri led the process for the YWCA to develop an exchange traded fund (ETF) for women’s empowerment (SWOMN) in partnership with Impact Shares, the first 501(c)(3) nonprofit exchange-traded fund (ETF) platform.

A proven leader in the corporate and social change sectors, Dorri prides herself on being a socially-conscious business leader throughout her career. McWhorter is an active member of Chicago’s civic, business and philanthropic communities. Most recently, she was a partner at Crowe Horwath LLP, one of the largest accounting firms in the U.S.

She has also held senior positions with Snap-on Incorporated and Booz Allen Hamilton. Dorri is also active in the accounting profession having served as a member of the Board of Directors of the American Institute of Certified Public Accountants (AICPA) and a Board of Directors for the Illinois CPA Society. McWhorter also serves on the Board of Directors for several organizations, including The Metropolitan Club, Chicago Finance Exchange, and Chicago Child Care Society. McWhorter is also a member of the Executive Council of Ms. Tech advancing women businesses in technology and a board member of the Chicago Center for Arts and Technology. As an engaged community leader, McWhorter served as a member of Mayor Emanuel’s second term transition team. She is also a board member for the State of Illinois Charitable Trust. McWhorter received a bachelor of business administration degree from the University of Wisconsin-Madison and a master of business administration degree from Northwestern University’s Kellogg School of Management.
CONCURRENT SESSION 1
THURSDAY
MAY 30, 2019
10:45 - 11:45 AM

60-MINUTE WORKSHOPS

1. LEVERAGING SOCIAL WORK KNOWLEDGE AND SKILLS FOR FUNDRAISING EFFECTIVENESS
Barry Rosenberg, BA, MSW
Professor of Practice Washington University in St. Louis
Room: 0603

2. DESIGN THINKING FOR BUILDING SUSTAINABLE AND IMPACTFUL SERVICES, PRODUCTS AND PROCESSES IN HUMAN SERVICE ORGANIZATIONS: GOING BEYOND NEEDS ASSESSMENT
Monica Nandan, PhD, MSW, MBA
Director for Strategic Partnerships Kennesaw State University
Gokul Mandayam, PhD, MSW
Assistant Professor University of Buffalo
Room: 0615

3. TRUST AND TRANSITIONS OF CARE: A CARE MANAGEMENT APPROACH TO DECREASING EMERGENCY ROOM USE
Haileigh Nelsen, LMSW
Director of Care Coordination The Institute for Family Health
Ada Umubera
Care Management Program Associate The Institute for Family Health
Room: 0616

4. DEVELOPING SOCIAL WORK LEADERS FOR AN INCREASINGLY COMPLEX WORLD
Toni Jansen, CSW, MSW, MPA
Assistant Professor of Social Work and MSW Program Director
Nebraska Wesleyan University
Room: 0609

5. CONTINUOUS QUALITY IMPROVEMENT: A STRATEGY LEVER FOR BUILDING A LEARNING CULTURE & MONITORING ORGANIZATIONAL IMPACT
Yolanda Green-Rogers, MSW
Senior Policy Analyst Chapin Hall at the University of Chicago
Kushnuma Cooper, PhD, CEO
Kushnuma Cooper Associates
Room: 0607

6. AN OVERVIEW OF SOCIAL ENTREPRENEURSHIP: WHAT SOCIAL WORKERS NEED TO KNOW ABOUT THIS EMERGING FIELD AND THE ROLES THEY CAN PLAY IN ADVANCING ITS MISSION
Marija Upshaw, MSW, MBA
Adjunct Faculty Wayne State University
Room: 0606

7. THE 5S OF SOCIAL WORK SUPERVISION: A MODEL OF ETHICAL TALENT DEVELOPMENT
Dawn Shedrick, LCSW-R
CEO | Principal Trainer JenTex Training & Consulting, LLC
Sharea Farmer, LCSW
CEO | RS Counseling & Wellness
Room: 0603

CONCURRENT SESSION 1
THURSDAY
MAY 30, 2019
10:45 - 11:45 AM

20-MINUTE PAPERS

1. FINANCIAL INNOVATION AND HUMAN SERVICES CONTRACTING: USING A MODIFIED LEAD AGENCY APPROACH IN CHILD AND YOUTH MENTAL HEALTH SERVICES
Rosemary Vito, PhD, MSW, RSW
Assistant Professor King’s University College
Room: 0307

2. IT’S NOT ABOUT THEM WITHOUT THEM: COLLABORATING WITH CONSUMERS TO MEET NEEDS AND IMPROVE PRACTICE
Natalie Genties-Oibas, PhD, LCSW
Assistant Professor University of Southern Maine School of Social Work
Room: 0307

3. COLLABORATION AND CUSTOMIZATION: IMPLEMENTING EARLY CHILDHOOD MENTAL HEALTH SUPPORTS IN A GROWING SCHOOL NETWORK
Megan Berkowitz, LICSW
Positive Behavior Support Manager AppleTree Early Learning Public Charter Schools
Brenda Terry-Leonard, PhD
Clinical Psychologist MedStar Georgetown University Hospital Center for Wellness in School Environments
Room: 0304

4. SOCIAL WORK SUPERVISORY TRANSITION: FROM FRONTLINE TO LEADERSHIP
Shu Zhou, LMSW
Doctoral Teaching Assistant University of Houston
Room: 0304

5. TERTIARY DIVERSITY MANAGEMENT: A CRITICAL SUCCESS FACTOR IN LEVERAGING LEADERSHIP FOR MAXIMIZING ORGANIZATIONAL PERFORMANCE
Karun Singh, PhD, LCSW-R, CSWM
Professor of Teaching Rutgers University School of Social Work
Blais Martin De La Cruz, BA
MSW Candidate Rutgers University School of Social Work
Room: 0306

6. PERSONALITY CHARACTERISTICS & SOCIAL SERVICE LEADERS
Richard Boettcher, PhD, MSW, LISW-S
Professor Emeritus College of Social Work, The Ohio State University
Linda Helm, PhD, MSW, LISW-S
Coordinator, Title 4-E Child Welfare Training Program OSU College of Social Work
Room: 0306
60-MINUTE WORKSHOPS

1. BUILDING COMMUNITY COLLABORATION TO ADDRESS TRAUMA AND PROMOTE RESILIENCE
   - Katharine Briar-Lawson, MSW, PhD
   - Professor, Dean Emeritus University at Albany
   - Holly White-Wolfe, MBA, PhD Candidate
   - Former Director Sonoma County
   - Mobilizing Action for Resilient Communities
   - Lisa Good, MBA, PhD Candidate
   - Director of Urban Grief and also for Policy Entrepreneurs
   - Mobilizing Action for Resilient Communities, Albany
   - Room: 0203

2. THE IMPACT OF TARGETING BEHAVIOR IN PATIENTS WITH UNCONTROLLED TYPE 2 DIABETES: A PILOT PROGRAM FOR DIABETES CARE MANAGEMENT
   - Laura Bazhdari, LMSW
   - Director of Care Coordination The Institute for Family Health
   - Tania Milan-Cruz, RN
   - Registered Nurse The Institute for Family Health
   - Room: 0204

3. QUANTITATIVE STORYTELLING: YOUR IMPACT IN NUMBERS
   - Christine Flynn, MSW
   - Founder fás trí comhar + Entrepreneur Coach
   - Pamela Kriegerian
   - Graphic Designer + Creative Strategist
   - Room: 0205

4. ASSESSING FOR RACIAL EQUITY IN ORGANIZATIONS: ASSESSMENT TO ACTION
   - Lisa Hawash, MSW
   - Associate Professor of Practice Portland State University
   - School of Social Work
   - Room: 0303

5. ACHIEVING SUCCESSFUL PROGRAMS USING A PARTICIPANT-LED PROGRAM DESIGN
   - Andrea Jones, PhD, MSW
   - Associate Professor University of North Carolina Wilmington
   - Natasha Davis, MPA
   - Director QENO
   - Room: 0304

6. ADVOCACY STRATEGIES FOR KEEPING ON MISSION IN A CHANGING POLITICAL CLIMATE
   - Sabrina Kiser, MSW
   - Assistant Director of Social Services and Public Policy Coordinator The Salvation Army
   - Room: 0307

7. COMMUNITY BUILDING WITHIN AN ORGANIZATION DURING A TIME OF CHANGE AND UNCERTAINTY
   - Sam Mistrano, JD
   - Clinical Associate Professor USC Suzanne Dworak-Peck School of Social Work
   - Room: 0416

8. STRATEGIC RESOURCE DEVELOPMENT FOR ACCELERATING IMPACT IN FINANCIAL INNOVATION
   - Julie M. Piepenbring, PhD, LCSW, MSW
   - Assistant Professor College of Saint Rose
   - Room: 0403
CONCURRENT SESSION 2  THURSDAY MAY 30, 2019  1:15 – 2:15 PM

POSTERS

1. THE ESSENCE OF CARE: ENGAGING AND SERVING VETERANS WITH CO-OCCURRING SERIOUS MENTAL ILLNESS AND SUBSTANCE USE DISORDERS
   Hang Ruan, LICSW  Program Manager U.S. Department of Veterans Affairs
   Katherine McCauley, PhD  Graduate Psychologist VA Puget Sound Health Care System
   Erin Carman, JD, LMSW  Assistant Professor Daemen College
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

2. BOARD DIVERSITY: ACCELERATING THE CONVERSATION AND IMPLEMENTATION
   Patrick Decker, MSW  Doctoral Student Loyola University Chicago
   Melissa Iverson, MSW  Doctoral Student Adjunct Instructor Loyola University Chicago School of Social Work
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

3. STAFF/VOLUNTEER COMMUNITY OUTREACH STRATEGIES TO INCREASE PROGRAM IMPACT
   Lilly Estenson, MSW  Education & Volunteer Outreach Specialist Center for Health Care Rights
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

4. THE ILLINOIS RURAL HEALTH SUMMIT: CONVENING RURAL STAKEHOLDERS TO CREATE A RURAL HEALTH POLICY BLUEPRINT
   Kimberly Palermo, MSW  Health Policy Specialist SIU School of Medicine
   Thomas Allbery, MA  Health Policy Specialist Department of Population Science and Policy, SIU School of Medicine
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

5. THE ALLIANCE FOR NONPROFITS AT UGA
   Anthony Mallon, PhD, MSW  Director UGA Institute for Nonprofit Organizations
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

6. FIELD EDUCATION AS A NEW INNOVATION: MENTORING FUTURE SOCIAL WORK LEADERS
   Leah Lazzaro, LSW  Director of Field & Professional Education Monmouth University
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

7. WANT TO MITIGATE IMPLICIT BIAS IN YOUR ORGANIZATION? USE IMPROVEMENT METHODOLOGY!
   Erin Carman, JD, LMSW  Assistant Professor Daemen College
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

8. STRENGTHENING LAW WITH SOCIAL WORK: AN INNOVATIVE NON PROFIT LAW FIRM
   Jason Pica II, MSW  Research Associate Chicago Advocate Legal, NFP
   Chleo Neal, JD, MSW, MS  Executive Director/Superintending Attorney Chicago Advocate Legal, NFP
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

9. DEVELOPING A NEW EXPERTISE IN MANAGEMENT AND SUPERVISION IN SOCIAL WORK – MILESTONES AND TRAINING PROGRAMS FOR MANAGERS
   Neurit Sager  Head of the Central School for Workers in Social Services Ministry of Welfare
   Room: MUNDELEIN CENTER, STUDENT LOUNGE

10. LOCAL BARRIERS TO IMPLEMENTATION OF CONTINGENCY MANAGEMENT: AN EMPIRICALLY SUPPORTED, DATA-DRIVEN INTERVENTION FOR SUBSTANCE USE DISORDERS
    Hang Ruan, LICSW  Program Manager U.S. Department of Veterans Affairs
    Cody Bulluck, PhD  Clinical Psychologist
    Room: MUNDELEIN CENTER, STUDENT LOUNGE
**CONCURRENT SESSION 2**

**THURSDAY**

**MAY 30, 2019**

**1:15 - 2:15 PM**

**MAY 30, 2019**

**CONCURRENT SESSION 2**

**THURSDAY**

**MAY 30, 2019**

**1:15 - 2:15 PM**

---

**60-MINUTE PANEL**

1. **CRISIS MANAGEMENT: CHILD FATALITIES**
   - Joyce Taylor, PhD
     Associate Professor and Assistant Clinical Professor
     Springfield College and Yale University
   - Loida Reyes, PhD
     Assistant Professor
   
   Room: 0406

---

2. **INCREASING THE IMPACT OF SOCIAL WORK THROUGH MORE SOCIAL EQUALITY**
   - Lucia Lanfranconi, PhD
     Visiting Professor UC Berkeley School of Social Welfare
   
   Room: 0406

---

3. **ATTENDING TO ATTACHING WORK EXPERIENCES AS A STRATEGY TO MANAGE WORKPLACE RETENTION OF SOCIAL WORKERS**
   - Michael Clarkson-Hendrix, MSW, PhD
     Assistant Professor State University of New York, College at Fredonia
   
   Room: 0406

---

4. **TEXT MINING AND SENTIMENT ANALYSIS FOR SOCIAL WORK MANAGEMENT**
   - Oscar Caricceo, MSW
     Adjunct faculty in the School of Social Work at Universidad Central de Chile, NSWM Chile Chapter Chair
   - Murali Nair, PhD
     Clinical Professor, Department of Social Change and Innovation USC Suzanne Dworak-Peck School of Social Work
   
   Room: 0407

---

5. **A BRAIDED APPROACH TO SOCIAL INNOVATION**
   - Barry Rosenberg, BA, MSW
     Professor of Practice Washington University in St. Louis
   
   Room: 0407

---

6. **TELEMENTAL HEALTH SERVICES WITHIN MICHIGAN'S MANAGED CARE SYSTEM**
   - Emily Madsen, BSW
     Graduate Student, Western Michigan University - School of Social Work
   - Linda Schmidt, MLP, MSW, PhD
     Assistant Professor, Western Michigan University - School of Social Work
   - Erik Fuller, BA, MAT
     Graduate Student, Western Michigan University - School of Social Work
   - Barry Rosenberg, BA, MSW
     Professor of Practice Washington University in St. Louis
   - Blaire Phillips, LLMSW
     Clinical Social Worker, Kalamazoo Psychiatric Hospital - State of Michigan
   - Jay Lytton, MBA, MSW
     Lead Project Manager - Enterprise Resource Forecasting and Allocation at Amgen Company
   - Evan Wisner, BA
     Graduate Student, Western Michigan University - School of Social Work
   
   Room: 0407

---

**JOIN** today at SocialWorkers.org/join.

---

**NASW Members Make Change Possible**

Invest in yourself and honor the profession you love.

- Influence important public policy decisions.
- Elevate awareness and respect for social work.
- Create new opportunities to succeed on the job.

JOIN today at SocialWorkers.org/join.

---

**20-MINUTE PAPERS**

1. **HUMAN INNOVATION AND LEADERSHIP DEVELOPMENT: VARIATIONS IN TRAINING, ORGANIZATIONAL INVESTMENT, PARTICIPANT OUTCOMES, AND SUCCESSION PLANNING IN HUMAN SERVICES**
   - Rosemary Vito, PhD, MSW, RSW
     Assistant Professor King’s University College
   
   Room: 0406

---

2. **INCREASING THE IMPACT OF SOCIAL WORK THROUGH MORE SOCIAL EQUALITY**
   - Lucia Lanfranconi, PhD
     Visiting Professor UC Berkeley Social Welfare
   
   Room: 0406

---

3. **ATTENDING TO ATTACHING WORK EXPERIENCES AS A STRATEGY TO MANAGE WORKPLACE RETENTION OF SOCIAL WORKERS**
   - Michael Clarkson-Hendrix, MSW, PhD
     Assistant Professor State University of New York, College at Fredonia
   
   Room: 0406

---

4. **TEXT MINING AND SENTIMENT ANALYSIS FOR SOCIAL WORK MANAGEMENT**
   - Oscar Caricceo, MSW
     Adjunct faculty in the School of Social Work at Universidad Central de Chile, NSWM Chile Chapter Chair
   - Murali Nair, PhD
     Clinical Professor, Department of Social Change and Innovation USC Suzanne Dworak-Peck School of Social Work
   
   Room: 0407

---

5. **A BRAIDED APPROACH TO SOCIAL INNOVATION**
   - Barry Rosenberg, BA, MSW
     Professor of Practice Washington University in St. Louis
   
   Room: 0407

---

6. **TELEMENTAL HEALTH SERVICES WITHIN MICHIGAN’S MANAGED CARE SYSTEM**
   - Emily Madsen, BSW
     Graduate Student, Western Michigan University - School of Social Work
   - Linda Schmidt, MLP, MSW, PhD
     Assistant Professor, Western Michigan University - School of Social Work
   - Erik Fuller, BA, MAT
     Graduate Student, Western Michigan University - School of Social Work
   - Blaire Phillips, LLMSW
     Clinical Social Worker, Kalamazoo Psychiatric Hospital - State of Michigan
   - Evan Wisner, BA
     Graduate Student, Western Michigan University - School of Social Work
   
   Room: 0407

---

**JOIN** today at SocialWorkers.org/join.

---

**NASW Members Make Change Possible**

Invest in yourself and honor the profession you love.

- Influence important public policy decisions.
- Elevate awareness and respect for social work.
- Create new opportunities to succeed on the job.

JOIN today at SocialWorkers.org/join.
### CONCURRENT SESSION 3

**THURSDAY**  
**MAY 30, 2019**  
**2:30 - 3:30 PM**

#### 60-MINUTE WORKSHOPS

<table>
<thead>
<tr>
<th>Session Number</th>
<th>Title</th>
<th>Presenter(s)</th>
<th>Room</th>
</tr>
</thead>
</table>
| 1              | Trauma Informed Management and Administration in Social Work Settings; A Conceptual Model | Antoinette Kruse, MS  
 Founder/Executive Director Providence Family Life Center  
 Daniel Kruse, MS, PhD Student  
 Director Development Providence Family Life Center | 0203 |
| 2              | Capturing Impact on Youth/Young Adults and Accelerating Social Emotional Learning (SEL), Made Easy | Melinda Lackey, MSSR  
 Co-Founder/Executive Director SEED Impact  
 Barry Kibel, PhD  
 Director of Innovation and Research SEED Impact | 0204 |
| 3              | The South Los Angeles Community Action Team: A Collaborative Initiative Between the Los Angeles County Health Agency and the Community to Reduce African American/Black Infant and Maternal Mortality | Diamond Lee, MSW  
 Associate Director of Regional Collaboration, SPA 8  
 L.A. County Department of Health Services  
 Adjea Jones  
 Associate Director Regional Collaboration - SPA 6  
 L.A. County Department of Health Services | 0205 |
| 4              | From Outcome to Impact | Gabrielle Waring, ACSW  
 Contract Analyst II Special Service for Groups, Inc.  
 Peter Wong, PhD, MScEcon, MPP  
 Accreditation Coordinator Special Service for Groups, Inc. | 0303 |
| 5              | Retaining Donors in an Era of Attrition | Sarah Lange, MSW  
 Founder New Era 4 Nonprofits | 0304 |
| 6              | In the Eye of the Storm: Agency Leadership Through Disaster Preparedness, Response, and Recovery | Joyce Taylor, PhD  
 Associate Professor and Assistant Clinical Professor  
 Springfield College and Yale University  
 Maggie Dante, PhD  
 Senior VP of Operations Southern Region of Children’s Home Society of Florida | 0307 |
| 7              | Five Stories of Innovation and Impact Within Social Services | Heather Hiscox, MPH  
 Co-Founder & Co-Director, Social Impact Programs Moves the Needle  
 Joe Buehrle, MSW  
 VP of Organizational Planning SAY (Social Advocated for Youth) San Diego | 0403 |
| 8              | Tools and Resources for Advocating for a Stronger Social Service Workforce | Nicole Brown, MSc  
 Deputy Director Global Social Service Workforce Alliance  
 Nathan Linsk, PhD, MSW  
 Emeritus Professor, Jane Addams College of Social Work, Professor of Social Work in Family Medicine, University of Illinois at Chicago | 0404 |
| 9              | Data Justice: What Every Social Work Manager Should Know | Lauri Goldkind, PhD, LMSW  
 Associate Professor Fordham University  
 Matthea Marquart, MSSW  
 Director of Administration Online Campus School of Social Work Columbia University | 0406 |
| 10             | Podcast Power: Developing Diversity and Social Justice Skills Among Faculty Members | Stephen Cummings, MSW, ACSW, LISW  
 Clinical Assistant Professor  
 University of Iowa School of Social Work  
 Yolanda Spears, MSW  
 Clinical Assistant Professor  
 University of Iowa School of Social Work | 0406 |
CONCURRENT SESSION 3
THURSDAY
MAY 30, 2019
2:30 - 3:30 PM

60-MINUTE PANEL

1. DO WORK DEMANDS INFLUENCE EMPLOYEES’ JOB SATISFACTION LEVELS?
   TESTING FOR JOB CONTROL’S MODERATION EFFECTS AMONGST NON-PROFIT EMPLOYEES IN NEW YORK CITY
   Akanksha Anand, PhD Candidate
   Fordham University
   Room: 0415

2. POLICY AND PRACTICE LESSONS LEARNED FROM CONSTRUCTING MENTAL HEALTH PARTNERSHIPS WITH HIGH-POVERTY HIGH SCHOOLS
   Catherine Kramer, LMSW, MPA, PhD Candidate
   Research Associate National Center for Youth Opportunity and Justice
   Room: 0408

3. DEVELOPING A UNIVERSITY COMMUNITY ENGAGEMENT CENTER - COMMUNITY COLLABORATION FOR SOCIAL INNOVATION
   Tracy Soska, MSW, LSW
   Associate Professor and COSA Chair
   University of Pittsburgh School of Social Work
   Room: 0408

4. AN INNOVATIVE URBAN PARTNERSHIP TO ADDRESS COMMUNITY VIOLENCE
   Jerry Watson, PhD, LMSW, MBA
   BA Program Director, Assistant Professor
   University of Memphis
   Troy Harden, EdD, MCSW
   Program Director Northeastern Illinois University’s Master of Social Work Program
   Room: 0408

5. MEASURING THE QUALITY OF SOCIAL CAPITAL ON A NONPROFIT BOARD: AN INDICATOR OF ORGANIZATIONAL PERFORMANCE
   Nina Esaki, PhD, MSW, MBA
   Assistant Professor Springfield College
   Jennifer Basse, LMSW
   Interim School Social Worker Oceanside Public Schools
   Room: 0415

CONCURRENT SESSION 3
THURSDAY
MAY 30, 2019
2:30 - 3:30 PM

20-MINUTE PAPERS

1. HARNESSING TECHNOLOGY FOR IMPACT: DEVELOPING A DATA SHARING COMMUNITY
   Tisa McGhee, PhD, MSW
   Associate Professor Barry University
   Room: 0407

   Graylynn Swilley-Woods
   Executive Director Overtown Children and Youth Coalitions

   Jason Pittman, MSW, MDiv
   CEO Touching Miami with Love

   Daniel Gibson
   Regional Vice President, Miami-Dade Allegheny Franciscan Ministries

   Room: 0407

26 - NSWM 30TH ANNUAL CONFERENCE
60-MINUTE WORKSHOPS

1. TURNING CONNECTIONS INTO COLLABORATION: A TEN-STEP PROCESS
   Alexander Figueroa, MSW
   Program Lead Institute for Families, School of Social Work
   Rutgers, The State University of New Jersey
   Room: 0203

2. UTILIZING A PARTICIPATORY FRAMEWORK TO IMPROVE SERVICE IMPLEMENTATION AND OUTCOMES FOR CLIENTS, STAKEHOLDERS, AND STAFF IN A HIGH POVERTY, HIGH CRIME NEIGHBORHOOD IN CHICAGO
   Kevin Miller, MA
   Graduate Student The University of Chicago
   Room: 0204

3. DESIGN THINKING FOR SOCIAL WORKERS: CREATING A NEW COMPETENCY
   Rachael Dietkus, LCSW
   Assistant Dean - School of Social Work
   University of Illinois at Urbana-Champaign
   Lisa Mercer, MFA
   Assistant Professor Graphic Design
   University of Illinois at Urbana-Champaign
   Room: 0205

4. KEY CONSIDERATIONS FOR SOCIAL ENTERPRISE AS A MECHANISM FOR SUSTAINABLE FUNDING
   Barb Hiltz, MSW, LMSW
   Clinical Assistant Professor University of Michigan
   Room: 0303

5. DATA CULTURE: THE PATHWAY TO A DATA INFORMED AGENCY
   William Monro, MSW
   Data Culture Consultant Monro Data Consulting
   Room: 0304

6. THE NEUROMANAGEMENT OF CULTURE: CULTIVATING TRUST THROUGH LEADERSHIP
   Angela Pittman, MSW
   DSW Student University of St. Thomas
   Room: 0307

7. THE PROFESSIONAL IS PUBLISHABLE: WRITING FOR PUBLICATION IN AND OUT OF ACADEMICS
   Lauri Goldkind, PhD, LMSW
   Associate Professor Fordham University
   Jonathan B. Singer, PhD, LCSW
   Associate Professor Founder and Host Social Work Podcast
   Room: 0403

8. BUILDING INTERACTIVE DATA DASHBOARDS IN EXCEL AND DATA VISUALIZATION TIPS
   Anita Partyka, BS, MSW
   MSW Student & Capital Programs and Evaluation Intern
   Wayne State University & Build Institute
   Meriam Issa, MSW Candidate
   Student Research Associate
   Room: 0503

9. CREATING HEALTHY ORGANIZATIONS
   Bill James, LCSW
   Supervising Practice Consultant
   The Academy for Professional Excellence
   Rachel Switzky, MFA
   Director Siebel Center for Design
   University of Illinois at Urbana-Champaign
   Room: 0504

10. SYSTEMS OF ETHICS AND INTEGRITY AS A MECHANISM TO ADVANCE THE IMPACT OF SOCIAL SERVICES
    Magdalena Calderon-Orellana,
    Assistant Teacher Universidad Catolica de Chile
    Rafael Araya, Master Policy and Government, BA Public Administration
    Head Internal Audit National Council for Culture and the Arts
    Room: 0505
CONCURRENT SESSION 4
THURSDAY MAY 30, 2019
10:45 – 11:45 AM

60-MINUTE PANEL

1. LAUNCHING SENIORS INTO THE TECHNOLOGY MAELSTROM
Robert Cosby, PhD, MSW, MPhil
Associate Professor and Director, HU Multidisciplinary
Gerontology Center Howard University School of Social Work
Room: 0407

GROW YOUR DIVERSITY AWARENESS INTO ACTION FOR EQUITY

Awareness is not enough. At Creative Reaction Lab, we’ve pioneered an award-winning form of creative problem solving called Equity-Centered Community Design to change how institutions and people improve their communities, including the workplace. Learn more about our process and “Leaders for Community Action and Equity” workshops at www.creativereactionlab.com/lcae.

CONCURRENT SESSION 4
THURSDAY MAY 30, 2019
10:45 – 11:45 AM

20-MINUTE PAPERS

1. COLLECTIVE IMPACT AND CBPR FOR COMMUNITY CHANGE
Mary Ellen Brown, PhD, MSW, MPA, LCSW
Assistant Professor Arizona State University
Room: 0408

2. STAKEHOLDER MANAGEMENT STRATEGIES OF COMMUNITY-BASED HUMAN SERVICE ORGANIZATIONS
Cornelia Gordon-Hempe, LCSW, CISW, ACSW
Lecturer (retired) University of Wisconsin-Oshkosh
Room: 0408

3. DEFINING AND EVALUATING IMPACT WITHIN COMMUNITY COLLABORATIONS FOR EMPOWERMENT
Stephen W. Stoelffler, PhD, LSW
Assistant Professor of Social Work
Kutztown University of Pennsylvania
Room: 0408

4. FIELD INSTRUCTION IN AN ONLINE WORLD
Renee Rawcliffe, LMSW
Female Co-President
Room: 0416

5. SOCIAL TECHNOLOGY-BASED INNOVATIONS: TRADITIONS AND TRANSFORMATIONS TO AMERICAN HUMAN SERVICE CONTEXT
Elise Verdooner, MSW
Executive Director TEEEM
Room: 0414

6. A SOCIOTECHNICAL SYSTEMS REDESIGN OF A CHILD WELFARE BUREAU
Tom Packard, DSW
Professor Emeritus San Diego State
University School of Social Work
Room: 0414
60-MINUTE WORKSHOPS

CONCURRENT SESSION 5
FRIDAY
MAY 31, 2019
1:15 – 2:15 PM

1. PREPARING THE 21ST CENTURY SOCIAL WORK WORKFORCE-COLLABORATION & DIALOGUE IN ILLINOIS
Joel Rubin, MSW, ACSW, CAE
Executive Director National Association of Social Workers (NASW) Illinois Chapter
Mary Gelligs, LCSW
Social Work Supervisor Jesse Brown VA Medical Center
Room: 0503

2. USING COLLABORATIVE, UTILIZATION-FOCUSED EVALUATION TO MOVE TOWARD EVIDENCE-INFORMED PRACTICE
Jeanette Harder, PhD
Professor / Director Grace Abbott School of Social Work at the University of Nebraska at Omaha (UNO) / STEPs
Room: 0414

3. GAMIFYING ENGAGEMENT© PART TWO: INTRODUCING PGSA
Laura Witteoff, DSW
Principal The Intrinsic Group
Room: 0415

4. LEVERAGING THE FAMILY FIRST PREVENTION ACT TO ENCOURAGE INNOVATION AND MAXIMIZE PERFORMANCE MANAGEMENT & IMPACT
Miranda Lynch, MS
Policy Fellow Chapin Hall at the University of Chicago
Yolanda Green-Rogers, MSW
Senior Policy Analyst Chapin Hall at the University of Chicago
Room: 0409

5. HARNESING THE POWER OF FIELD EDUCATION UNITS: A MANAGEMENT STRATEGY TO INCREASE CAPACITY, COLLABORATION, AND COINS (AKA FUNDING)
Maruka Rivers, MSW, LCSW
Co-Director of Field Education North Carolina A&T State University
Valerie Haywood
Clinical Director Urban Ministries of Durham
Room: 0407

6. AGENCY LEADERSHIP, MANAGEMENT, AND SUPERVISION IN THE DIGITAL AGE: REFLECTIONS ON USEFUL APPS AND NEW TECHNOLOGY
Joyce Taylor, PhD
Associate Professor and Assistant Clinical Professor
Springfield College and Yale University
Lindsey Cannon, MA
Executive Director
Room: 0406

7. DESIGN THINKING FOR SOCIAL INNOVATION
Kristina Jaskyte Bahr, PhD
Associate Professor University of Georgia
Room: 0407

Empower Others to Thrive
Prepare to Lead in Social Work with Azusa Pacific’s MSW Program
Become equipped for greater leadership roles in social work with a Master of Social Work from Azusa Pacific University. Develop the skills needed to make a difference in the lives of individuals, families, and communities in a variety of settings.

The MSW Program Offers:
- Full-time, part-time, and Advanced Standing options
- Two specializations: Community Leadership and Program Administration, or Clinical Practice with Individuals and Families
- Human Services Management Certificate offered in partnership with the Network for Social Work Management
- Excellent scholarship and stipend opportunities
- Internships in Los Angeles, Orange, Riverside, San Bernardino, and Ventura counties

Apply today! apu.edu/msw
For more information, contact Karen Maynard at kmaynard@apu.edu or (626) 857-2400.
CONCURRENT SESSION 5

POSTERS

1. ARE WE TAKING ANOTHER INTERN?
   Renee Michelsen, LCSW
   Clinical Associate Professor University of Southern California

2. RECRUITING, TRAINING, AND ENGAGING VIRTUAL FACULTY VIA AN AWARD-WINNING ONLINE PEDAGOGY
   Johanna Baez, PhD, LCSW
   Manager of Course Development, Online Campus Columbia University School of Social Work

3. SOCIAL WORK AND CLIMATE CHANGE: MANAGING IMPACT & PREPARING FOR SUCCESS
   Kelly Smith, MSc in Gender & Social Policy
   DSW Student USC Suzanne Dworak-Peck School of Social Work

4. COMMUNITY COLLABORATION FOR ECONOMIC EMPOWERMENT: GLOBAL CASE STUDY ANALYSIS ON KUDUMBASREE MISSION, KERALA INDIA
   Henry Poduthase, Ma, MSW, PhD
   Associate Professor West Texas A & M University

5. BEYOND THE REPORT: IMPACTING POPULATION HEALTH THROUGH TARGETED DATA COLLECTION IN AN ELECTRONIC MEDICAL RECORD
   Katie Bierlein, LMSW, MPH
   Director of Care Coordination- Upper Manhattan
   The Institute for Family Health

6. USING CLIENT SATISFACTION SURVEYS TO DEMONSTRATE IMPACT IN VICTIM SERVICES: SPECIAL CONSIDERATIONS AND ENHANCING COMMUNITY PARTNERSHIP
   Jennifer Keza, MSW
   Research and Evaluation Analyst Safe Horizon

7. EVALUATION OF SOCIAL WORK ACTIVITY AND PATIENT PROFILE AS AN ACTIVITY PLANNING TOOL
   Melinda Jiménez
   Management in Social Work Concorci Sanitari Integral

8. SOCIAL WORK’S PENDULUM OF PROFESSIONALIZATION: PROFESSIONALIZATION, DE-PROFESSIONALIZATION, AND QUESTIONS OF WHAT MAKES A “GOOD” CHILD WELFARE WORKER
   Kim Hokanson, MSW
   Doctoral Student Boston College

9. PREVENTATIVE LAW INITIATIVE
   Chlece Neal, JD, MSW, MS
   Chicago Advocate Legal, NFP Executive Director/Supervising Attorney
20-MINUTE PAPERS

1. A REVIEW OF TELEPSYCHIATRY LITERATURE & ETHICAL CONSIDERATIONS FOR SOCIAL WORK
   Emily Nadsen, BSW
   Graduate Student, Western Michigan University
   - School of Social Work
   Linda Schmidt, MLP, MSW, PhD
   Assistant Professor, Western Michigan University
   - School of Social Work
   Erik Fuller, BA, MAT
   Graduate Student, Western Michigan University
   - School of Social Work
   Room: 6040

2. CO-CREATION + SOCIAL INNOVATION IN SOCIAL WORK
   Rachel Dietkus, LCSW
   Assistant Dean - School of Social Work
   University of Illinois at Urbana-Champaign
   Lisa Mercer, MFA
   Assistant Professor Graphic Design University of Illinois at Urbana-Champaign
   Room: 6040

3. LEADERSHIP LESSONS: STEPPING OUT OF YOUR COMFORT ZONE TO IMPACT CHANGE
   Sandra Edmonds Crowe, PhD, MSW, ACSW, NASW Social Work Pioneer
   Dean Howard University School of Social Work
   Room: 6040

4. THE ROLE OF PARENTS’ FINANCIAL CAPABILITY ON DEVELOPMENTAL RESOURCES FOR CHILDREN
   Alegnta Shibikom, PhD, MSW
   Assistant Professor Our Lady of the Lake University
   Room: 6037

5. ANTI-OPPRESSIVE PRACTICE IN MACRO SOCIAL WORK
   Susan RamsundarSingh, MBA
   PhD Candidate Factor-Inwentash Faculty of Social Work University of Toronto
   Room: 6037

6. MENTORING IN THE MOMENT FOR ACCELERATING IMPACT
   Julie M. Piepenbring, PhD, LCSW, MSW
   Assistant Professor College of Saint Rose
   Room: 6037

CONCURRENT SESSION 5
FRIDAY
MAY 31, 2019
1:15 – 2:15 PM

CONCURRENT SESSION 5
FRIDAY
MAY 31, 2019
1:15 – 2:15 PM
CONCURRENT SESSION 6
FRIDAY
MAY 31, 2019
2:30 – 3:30 PM

60-MINUTE WORKSHOPS

1. MAKING IT HAPPEN: STRATEGY IN ACTION
Jill Misra, MSW, LSW
Principal Consultant Impact Solutions, Inc.
Room: 0203

2. SUCCESSFUL ANNUAL MAJOR GIVING PROGRAMS FOR HUMAN SERVICE NONPROFITS
Jamie Abbott, MPA, MA, BA
Director, Individual Giving Safe Horizon
Room: 0204

3. USING THE CIVIL CONVERSATIONS APPROACH TO ADDRESS CONFLICT IN THE TRUMP ERA
Jon Talebreza-May, PhD, LCSW
Assistant Professor of Social Work Pacific University
Anil Oommen, BEd
Program Coordinator PD School Liaison College of Education
Room: 0205

4. INVESTING IN THE LEADERS OF TOMORROW: CHALLENGES AND OPPORTUNITIES
Anne Althoff, LCSW
Wellness Center Director City Colleges of Chicago - Daley College
Okpara Rice
Chief Executive Officer Tanager Place
Room: 0303

5. DESIGNING AND IMPLEMENTING STREET-BASED SOCIAL WORK SERVICES FOR URBAN YOUTH OF COLOR IN DEEP POVERTY
Katherine Tyson McCreas, PhD, MDiv, LCSW
Professor Loyola University Chicago School of Social Work
Maryse Richards, PhD
Professor
Deanna Guthrie, PhD, LCSW
Professor
Kevin Miller, MA
Graduate Student The University of Chicago
Room: 0304

6. CREATING A VIRTUAL FIELD PLACEMENT: AN INNOVATIVE PROFESSIONAL DEVELOPMENT OPPORTUNITY
Thenera Bailey, Doctor Business Administration, MSW
President | CEO The SISGI Group
Andrea Summerlin
Veteran Program Manager The SISGI Group
Ileana Naranjo
Veteran Program Manager The SISGI Group
Kathern Paige, MSW
Program Manager The SISGI Group
Room: 0307

7. HARNESSING STAKEHOLDER PERSPECTIVES TO DEVELOP COMPETENCY-BASED ENGAGEMENT WITH OLDER ADULTS
Alisa West Cahill, LSW-Adm.
Social Work Researcher, Knee Center for Strong Families, Anne and Henry Zarrow School of Social Work, University of Oklahoma
Room: 0403

8. INTEGRATING LEADERSHIP EDUCATION FOR SOCIAL CHANGE INTO THE GRADUATE SOCIAL WORK CURRICULUM: STEPS, STRATEGIES & PROGRESS
Linda Lausell Bryant, MSW, PhD
New York University Katherine & Howard Abel Executive-in-Residence and Clinical Assistant Professor
Marc Manashi, MSW, MPA
Adjunct Lecturer NYU Silver School of Social Work
Room: 0404

9. A WALK IN THE FUTURE
Laura Nissen, Ph.D., LMSW, CADCIII
Dean and Professor Portland State University
Room: 0406
CONCURRENT SESSION 6
FRIDAY MAY 31, 2019
2:30 – 3:30 PM

60-MINUTE PANEL

1. TRANSFORMING OPPORTUNITIES INTO PRODUCTIVITY (TOP): A SYSTEM-CHANGE MODEL FOR EMPLOYER/EMPLOYEE ENGAGEMENT
Philip Hong, PhD
Professor and Associate Dean for Research
Loyola University Chicago
Room: 0407

2. HARNESSING TECHNOLOGY: NEAR FUTURE REALITY FOR HUMAN SERVICE PROFESSION
Lashonda Eagels, MSW
Faculty Administrator Stanford University School of Engineering | USC Suzanne Dworak-Peck School of Social Work
Room: 0408

3. SOCIAL INNOVATION THROUGH CROSS SECTOR COLLABORATION: A SUCCESS STORY
Jeremias Amstutz, MA in Social Work
Senior Research Fellow and Lecturer University of Applied Sciences and Arts Northwestern Switzerland
Room: 0408

CONCURRENT SESSION 6
FRIDAY MAY 31, 2019
2:30 – 3:30 PM

20-MINUTE PAPERS

1. MAKING SUCCESSION PLANNING POSSIBLE: HONG KONG EXPERIENCE
Steve Fu Fai Fong, DSW
Service Director Fu Hong Society
Room: 0408

2. HARNESSING TECHNOLOGY: NEAR FUTURE REALITY FOR HUMAN SERVICE PROFESSION
Lashonda Eagels, MSW
Faculty Administrator Stanford University School of Engineering | USC Suzanne Dworak-Peck School of Social Work
Room: 0408

3. SOCIAL INNOVATION THROUGH CROSS SECTOR COLLABORATION: A SUCCESS STORY
Jeremias Amstutz, MA in Social Work
Senior Research Fellow and Lecturer University of Applied Sciences and Arts Northwestern Switzerland
Room: 0408

Murali Nair, PhD
Clinical Professor, Department of Social Change and Innovation USC Suzanne Dworak-Peck School of Social Work

Peter Zaengl
Professor at the University of Applied Sciences and Arts Northwestern Switzerland, School of Social Work and Visiting Professor at the University of the Witwatersrand, Johannesburg SA
THE PARTNER IN SOCIAL INNOVATION AWARD

SUSAN CROWN EXCHANGE, [SCE]

The Susan Crown Exchange (SCE) seeks to equip the rising generation with the skills needed to thrive in the 21st century. SCE is receiving this award for its pioneering leadership in social and emotional learning and for its groundbreaking model of building strategic partnerships between philanthropy and the social sector to catalyze impact.

THE MARK MOSES DISTINGUISHED FELLOWSHIP AWARD

ELISE VERDOONER, MSW

After completing her BSW at the University of Vermont, Elise Verdooner joined the Peace Corps in Botswana where she worked in a primary school as a youth development volunteer, with a focus on capacity building, HIV prevention, and gender equality. In 2017, she completed her MSW at Columbia University. Currently, Elise is the Executive Director at TEEEM, an international nonprofit focused on meeting community needs through strategic partnerships.

THE EXEMPLAR AWARD

MATTHEA MARQUART, MSSW

Matthea Marquart is the Director of Administration for the Online Campus at Columbia University’s School of Social Work (CSSW). She teaches in CSSW’s management program, and writes and presents regularly on topics related to education and nonprofit management. She was honored to be a NSWM 2017-18 Policy Fellow.
SLAVIN-PATI
AWARD
Perspectives from Community-Based Organizational Managers on Implementing and Sustaining Evidence-Based Interventions in Child Welfare
Authors:
Cathleen E. Wilging
Lara Gunderson
Amy E. Green
Elise Trott Jaramillo

MARY PARKER
FOLLETT AWARD
Levels and Consequences of Embeddedness Among Private Human Service Organizations: National Survey Evidence From Child Welfare
Authors:
Alicia C. Bunger
Bowen McBeath
Crystal Collins-Camargo
Emmeline Chuang
Monica Perez-Jolless

Special Service for Groups is a proud supporter of the Network for Social Work Management's
30TH ANNUAL CONFERENCE
SSG is a non-profit health and human service organization operating over 20 divisions throughout Southern California.
www.ssg.org
The University of Michigan School of Social Work and the Management and Leadership Programs congratulate the Network of Social Work Management for outstanding service including:

- Excellent Journal, “Human Services Organizations”
- Outstanding conferences
- Thoughtful Webinars, Monday Morning Manager, Policy Fellows and Change Makers of Color

A retirement product is not a retirement plan.

Marching on to achieve social, racial, economic, and political justice.

FORWARD

CELEBRATING 50 YEARS

GET YOUR MSW ON CAMPUS. ONLINE. ON YOUR TIME.

The University of Illinois at Urbana-Champaign now offers a 100% online MSW program in Leadership and Social Change and our MSW Hybrid program is now offered in Chicago, featuring a blend of online courses and downtown sessions.

Options that offer flexibility for you.

NEW ONLINE DSW PROGRAM

- 3 years, part-time
- Online
- 39 credits

Learn more at socialwork.buffalo/dsw

3 years, part-time
Online
39 credits

uscc.edu/dsw | 1.877.700.4679
dswadmissions@msw.usc.edu

BE A CHANGEMAKER

AT BOSTON UNIVERSITY SCHOOL OF SOCIAL WORK

Offering a Top-Ranked MSW Program
On-Campus | Off-Campus | Online | Hybrid

Take Your Social Work Career to the Next Level
Explore Our PhD and Professional Education Programs

Learn more at bu.edu/ssw

Boston University School of Social Work
SEE YOU NEXT YEAR

THE NETWORK FOR SOCIAL WORK MANAGEMENT